

Service Ontario Wait Times (2016-2020)

16M

Calls Handled

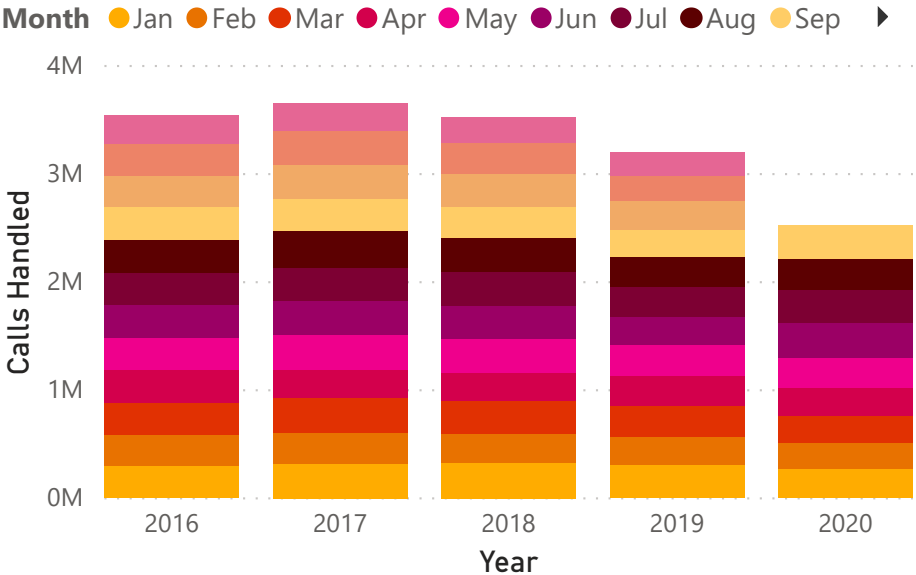
2016

Year

1.40K

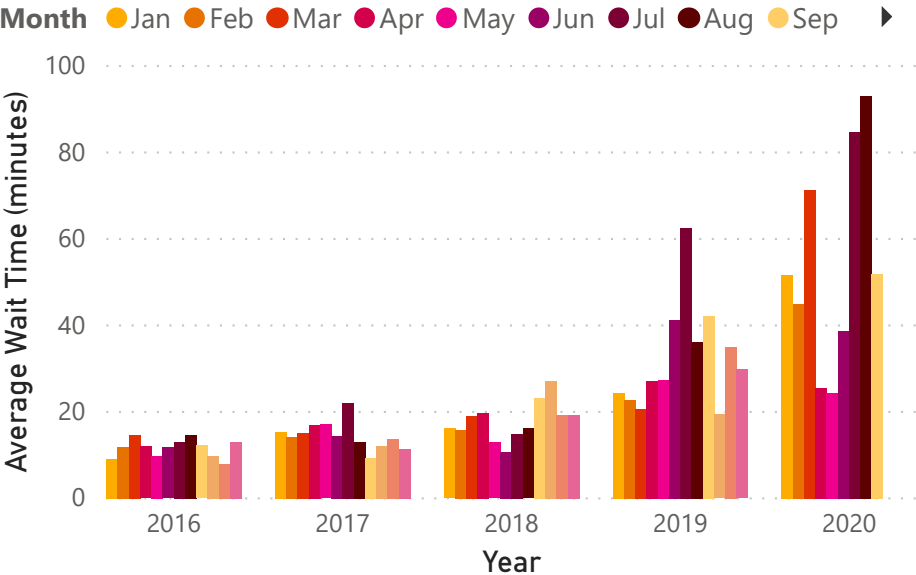
Average Wait Time (minutes)

Calls Handled by Year and Month

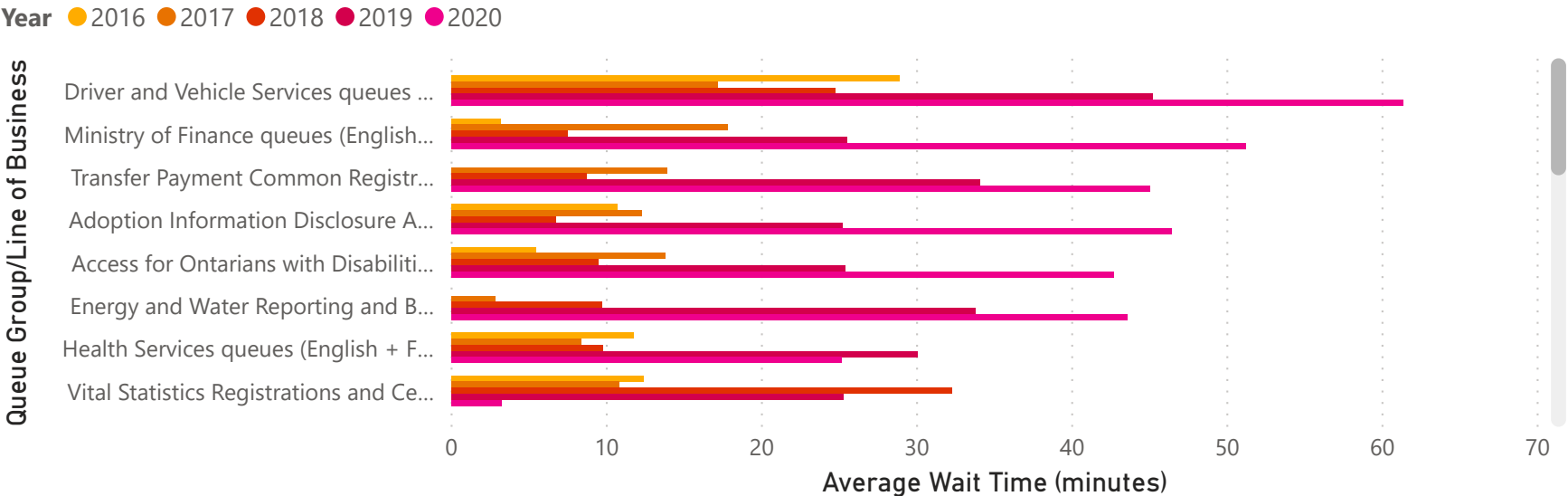


Queue Group/Line of Business
Access for Ontarians with Disabilities Act queues (English + French)
Adoption Information Disclosure Act queues (English + French)
Basic Income (English + French)
Basic Income (English + French) DISCONTINUED
Business Information Referral queues (English + French)
Driver and Vehicle Services queues (English + French)
Employment Standards Act queues (English + French)
Energy and Water Reporting and Benchmarking Queues (English + French)
General Inquiry queues (English + French)
Health Services queues (English + French)
Ministry of Children, Community and Social Services Programs
Total

Average Wait Time (minutes) by Year and Month



Average Wait Time (minutes) and First Month by Queue Group/Line of Business and Year



Average Wait Time (minutes) by Year

